



American Legion
MEL BAHER
COMMISSIONER



American Veterans
FRANK POCCHI
COMMISSIONER



Disabled American Veterans
VACANT
COMMISSIONER



Veterans of Foreign Wars
CLAYTON E. UZELL
COMMISSIONER



Vietnam Veterans of America
BOB POTTS
COMMISSIONER

JON REISS
EXECUTIVE DIRECTOR

Cuyahoga County Veterans Service Commission

Ph: 216.698.2600 • Fax: 216.698.2650
Email: vscmail@cuyahogacounty.us
1849 Prospect Avenue • Suite 150 • Cleveland, OH 44115

MINUTES

DATE: October 18, 2017 9:30 a.m.

PRESENT: Frank Pocci, President
Bob Potts, Vice President
Mel Baher, Commissioner
DAV Commissioner, Vacant
Lorri Slivka, Executive Secretary
Brian Gutkoski, Asst. County Prosecutor

EXCUSED: Clayton E. Uzell, Secretary
Jon Reiss, Executive Director

VISITORS: None.

PURPOSE: GENERAL MONTHLY MEETING

The meeting was called to order by President Frank Pocci followed by the Pledge of Allegiance.

A motion was made by Mel Baher and seconded by Bob Potts to dispense with the reading of the Consent Agenda and to accept the agenda with the necessary corrections and/or additions. (All Commissioners have a copy of the minutes.)

AYES: Baher, Pocci, Potts. NAYS: None. Motion carried.

STATE OF THE COMMISSION AND FINANCE REPORT (Attached):

Commissioner Baher read aloud the Executive Director's report in his absence. A motion was made by Bob Potts and seconded by Mel Baher to accept the report as submitted.

AYES: Baher, Pocci, Potts. NAYS: None. Motion carried.

OLD BUSINESS

None.

NEW BUSINESS:

The Board was provided information on a Cuyahoga VA Benefits Mobile Application by Quick Series for review and further discussion with the Executive Director at the next public meeting.

The following agenda items were deferred to Executive Session: 1) New Hires; Probation, 2) Staff Meeting Minutes, and 3) Written/Phone Complaints.

A motion was made by Bob Potts and seconded by Mel Baher to approve Resolution 2017-11, dated October 18, 2017, providing for the purchase of 499 Dave's Supermarket food cards for clients of the Cuyahoga County Veterans Service Commission who seek financial assistance during the holiday season, expenses not to exceed \$24,950.00.

AYES: Baher, Pocci, Potts. NAYS: None. Motion carried.

GOOD OF THE ORDER:

The Board received an invitation to attend a Veteran's Art Exhibit (EVAC – Experiencing Veterans & Artists Collaboration) through Tiffin University, on November 10, 2017, at Hopkins Airport.

Asst. County Prosecutor provided a Release and Waiver of Liability that CCVSC clients must sign prior to being transported to the Ohio Veterans Home in Sandusky, Ohio.

EXECUTIVE SESSION:

A motion was made by Bob Potts and seconded by Mel Baher to go into Executive Session to discuss personnel issues and office procedures.

AYES: Baher, Pocci, Potts. NAYS: None. Motion carried. 10:00 a.m.

The Board came out of Executive Session and returned to the regular order of business at 11:01 a.m.

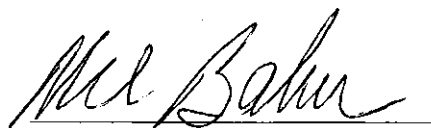
Several issues including new hire probationary period, staff meeting minutes and client complaints were discussed in Executive Session and have been deferred to the next open public meeting for further discussion with the Executive Director.

With no further business, a motion was made by Bob Potts and seconded by Mel Baher to adjourn the meeting at 11:03 a.m.

AYES: Baher, Pocci, Potts. NAYS: None. Motion carried.



Frank Pocci, President



Mel Baher, Secretary pro tem

CONTACT INFORMATION

Requests for Financial Assistance/

Filing claims with the Dept. of

Veterans' Affairs/Memorial Affairs:

Social Work Dept.:

Executive Director:

Commissioners:

Melinda Halliburton, Service Office Mgr. (216-698-2639)

Terry Walker, Social Worker/Case Mgmt.) (216-698-2379)

Jon Reiss (216-698-2611)

Lorri Slivka, Secretary to the Board (216-698-2646)

CUYAHOGA COUNTY VETERANS SERVICE COMMISSION

SEPTEMBER 2017

State of the Commission and Finance Report



Submitted By:
Jon Reiss
Executive Director
October 18, 2017



Frank Pocci
President
AMVETS



Bob Potts
Vice President
VVA



Clayton E. Uzell
Secretary
VFW



Vacant
Commissioner
DAV



Mel Baher
Commissioner
American Legion

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CONTACT INFORMATION

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STATE OF COMMISSION AND FINANCE REPORT (SEPTEMBER)

Executive Report

DIRECTOR'S OUTREACH

- Meeting at Idea Center regarding Veterans Housing
- Met with Anson from ESPN
- Attended NEO VCTF Police Community Meeting
- Attended the JVCOCC meeting
- Attended USO Golf Outing
- Attended Patriot Day – Berea Triangle
- Previewed Life Coaching Class
- Attended Veterans Treatment Court
- Attended Suicide Prevention Meeting
- Attended Ceremony for Medal of Honor Recipient Woody Williams
- Met with Barb Karam at the CRRC
- Meeting with CBS Radio
- Meeting with the WAVE

OUTREACH TEAM

- Hands One Cleveland – Homeless Stand Down
- GM Health Fair
- Cuyahoga County Fair
- Cyber Talent Career Show

UPCOMING EVENTS

- 11/9 – Veterans Appreciation Day – McCafferty
- 11/10 – Veterans Day Parade – Downtown Cleveland
- 11/14-15 – Veterans Job Fair – Parma OMJ

NEW CLIENT REPORT

- Total New Clients for September 2017: 283 (YTD: 2,628)
- Financial Assistance New Clients for August 2017: 40 (Up from 34 in 2016)
34 approved, 0 at Level III, 0 partial, 3 denied, 3 withdrawn
- Financial Assistance New Clients Year-to-Date: 351 (Up from 300 in 2016)

CUSTOMER SATISFACTION SURVEYS

There were 5 surveys completed; 5 of which were positive

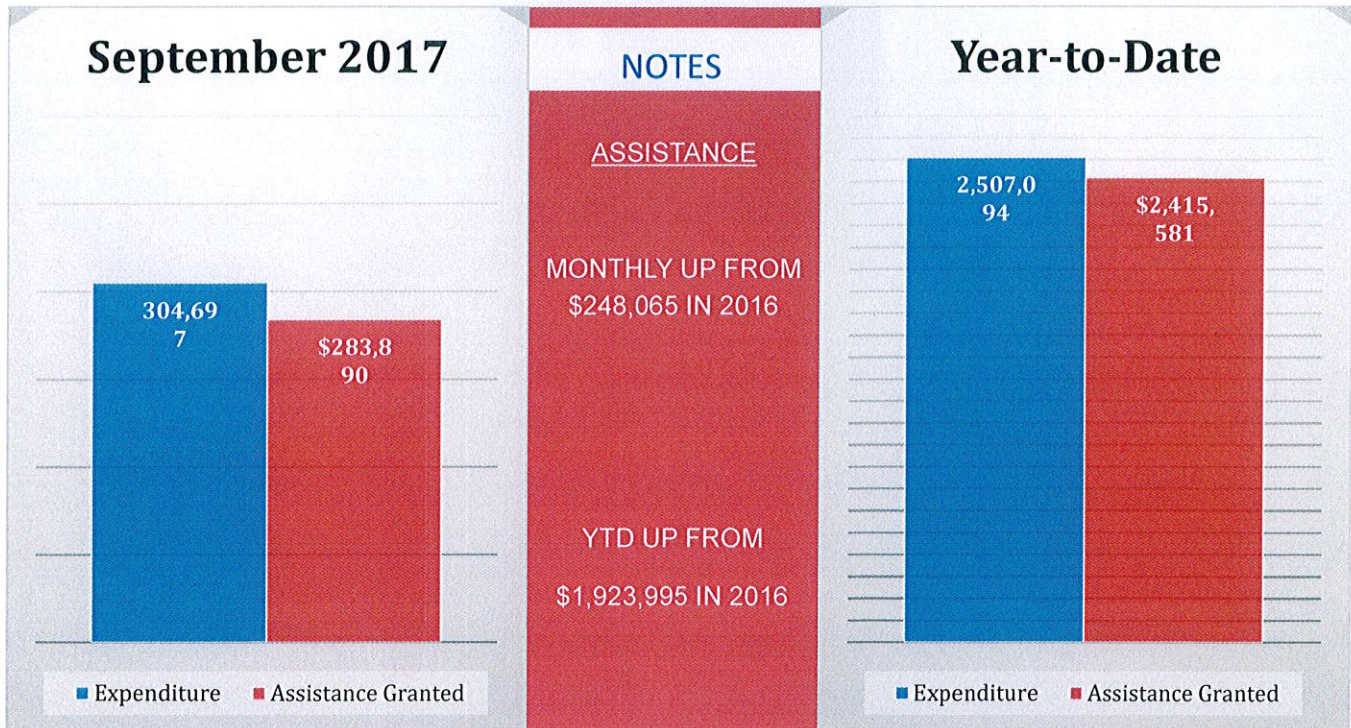
RE-OCCURRING OUTREACH

- LIBRARY OUTREACH
 - South Euclid Library
1st Week of each month
M-W 9am to 3pm
 - North Royalton Library
2nd Week of each month
M-W 9am to 3pm
 - Mayfield Library
3rd Week of each month
M-W 9am to 3pm
 - Fairview Park Library
4th Week of each month
M-W 9am to 3pm
- HOMELESS OUTREACH
 - Stella Maris
 - VOA
 - 2100 Lakeside
- OMJ ORIENTATION
- COUNTY JAIL VETS POD
- NEOCH

STATE OF COMMISSION AND FINANCE REPORT (SEPTEMBER)

Financial Summary

Below are selected reports from the CCVSC Finance Department.



Client Assistance includes: Financial Assistance for Medical, Food, Mortgage, Rent, Utilities, Infant Layette, Personal Hygiene, Shoes, and Clothing

Expense Analysis

	Total Budget	YTD Expenditure	Remaining Expenditures	2017 Projection	Budget Variance
Salaries	1,806,773	1,147,412	557,135	1,704,547	102,226
Fringe Benefits	689,041	480,110	184,663	664,773	24,268
Commodities	32,810	21,429	9,142	30,571	2,239
Contract Svcs	371,123	156,942	203,083	360,025	11,098
Controlled Exp.	220,940	219,586	61,354	280,940	(60,000)
Client Svsc	3,634,154	2,507,093	831,462	3,338,555	295,599
Other Exp	440,863	297,510	102,605	400,115	40,748
Capital Outlay	60,822	54,784	-	54,784	6,038
Total	7,256,526	4,884,866	1,949,444	6,834,310	422,216

STATE OF COMMISSION AND FINANCE REPORT (SEPTEMBER)

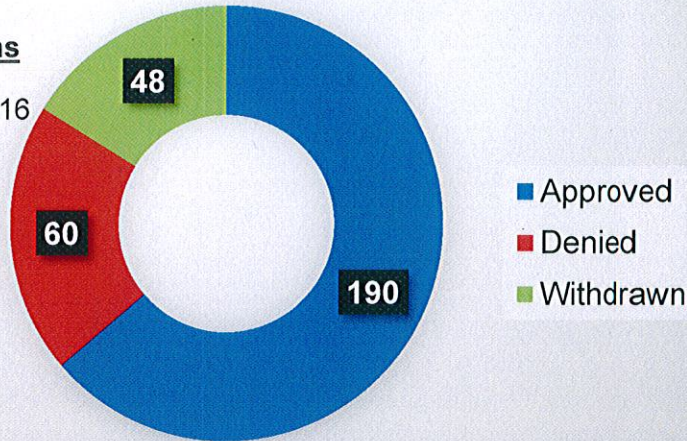
Financial Assistance Department

FINANCIAL ASSISTANCE ACTIVITY REPORT

September Application Outcome

298 Applications

Up 9.2% from 2016

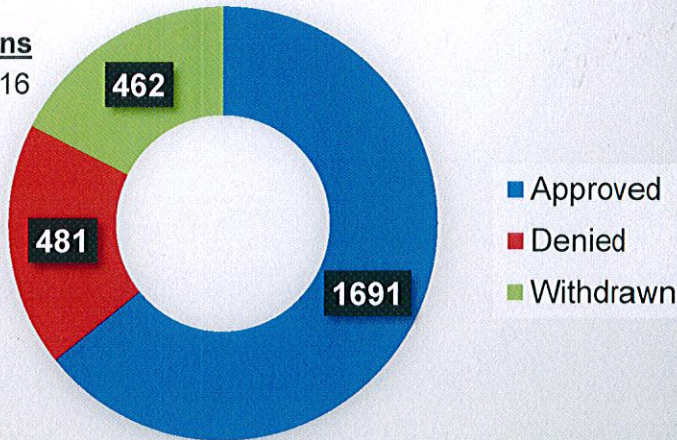


388 Clients Seeking Assistance (up 9.6% from 2016)

YTD Application Outcome

2,662 Applications

Up 9.6% from 2016



3490 Clients Seeking Assistance (up 11.4% from 2016)

APPEALS

- Appeals Officer
Total: 53 (418)
Approved: 23 (176)
Partial: 6 (32)
Denied: 20 (190)
Withdrawn: 4 (20)
- Board Appeals
Total: 23 (142)
Approved: 11 (66)
Partial: 0 (1)
Denied: 12 (71)
Withdrawn: 0 (1)
Other: 0 (3)

* Current Month (year-to-date)

NOTES

- withdrawn applications from September unresolved
- Application Approval Rate: 81.3% (includes level I, II, and III)

STATE OF COMMISSION AND FINANCE REPORT (SEPTEMBER)

Transportation / Memorial Affairs / Social Work

MEDICAL AND OTHER TRANSPORTATION

DESCRIPTION	MONTH	YEAR-TO-DATE
Medical Bus Tickets	\$15,240.00	\$143,023.50
Other	\$209.00	\$1,623.00
Total	\$15,449.00	\$144,646.00
Applicants	635	5440

MEDICAL AND DENTAL PROGRAMS

DESCRIPTION	MONTH	YEAR-TO-DATE
Dental	\$9,378	\$53,702
Vision	\$0	\$1,310
Hearing Aids	\$0	\$5,235
Total	\$9,378	\$60,247

INDIGENT BURIALS

DESCRIPTION	MONTH	YEAR-TO-DATE
Total (#)	6	66
Total (\$)	\$5,994.00	\$59,001.07

STATE OF COMMISSION AND FINANCE REPORT (SEPTEMBER)

SOCIAL WORK ACTIVITY

DESCRIPTION	MONTH	YEAR-TO-DATE
Seen	128	876
Not Seen	30	181
Offline	4	111
Total	162	1168
Consultation	10	287
Follow-ups	14	394
Ohio Veterans Home Tours	0	0

SOCIAL WORK REFERRALS

DESCRIPTION	MONTH	YEAR-TO-DATE
VA Medical	0	10
Employment	1	16
Debt Counseling	1	37
Other	9	48

FINANCIAL WORKSHOP

DATE	SCHEDULED	ATTENDED	RESCHEDULED	NO-SHOW	LEFT
9/7/17	17	12	1	4	0
9/21/17	15	12	1	2	0
9/28/17	14	10	0	4	0
YTD	162	107	6	49	0

NUTRITION WORKSHOP

DATE	SCHEDULED	ATTENDED	RESCHEDULED	NO-SHOW	LEFT
9/11/17	35	25	0	10	0
9/18/17	29	25	2	2	0
9/25/17	24	20	0	4	0
YTD	608	470	12	125	1

STATE OF COMMISSION AND FINANCE REPORT (SEPTEMBER)

Service Department

	Compensation	Pension	DIC	Follow-up	Medical	POA	Misc. Coord.	DD214	Headstone (New and Replacement)	PMC	Other
Wade Park	31	5	-	208	-	49	224	56	2	2	101
Parma	36	3	1	162	4	43	110	31	-	-	100
Main Office	20	11	3	121	1	44	172	180	11	21	89
Fed. Bldg.	-	-	-	-	-	-	-	-	-	-	-
CRRC	-	-	-	-	-	-	-	-	-	-	-
Mobile Benefits Team	2	-	-	1	-	2	2	1	-	-	6
Total (Month)	89	19	4	492	5	138	508	268	13	23	296
Total (YTD)	972	253	30	5143	162	1327	6561	2702	227	185	3076