



American Legion
MEL BAHER
COMMISSIONER



American Veterans
FRANK POCCHI
COMMISSIONER



Disabled American Veterans
CHRISTOPHER GRAU
COMMISSIONER



Veterans of Foreign Wars
CLAYTON E. UZELL
COMMISSIONER



Vietnam Veterans of America
BOB POTTS
COMMISSIONER

JON REISS
EXECUTIVE DIRECTOR

Cuyahoga County Veterans Service Commission

Ph: 216.698.2600 • Fax: 216.698.2650
Email: vscmail@cuyahogacounty.us
1849 Prospect Avenue • Suite 150 • Cleveland, OH 44115

MINUTES

DATE: August 15, 2018 9:30 a.m.

PRESENT: Bob Potts, President
Clayton E. Uzell, Vice President
Mel Baher, Secretary
Frank Pocci, Commissioner
Christopher Grau, Commissioner
Jon Reiss, Executive Director
Dale Pelsozy, Asst. County Prosecutor
Lorri Slivka, Executive Secretary

VISITORS: None.

PURPOSE: GENERAL MONTHLY MEETING

The meeting was called to order by President Potts followed by the Pledge of Allegiance.

A motion was made by Mel Baher and seconded by Frank Pocci to dispense with the reading of the Consent Agenda and to accept the agenda with the necessary corrections and/or additions. (All Commissioners have a copy of the minutes.)

AYES: Baher, Grau, Pocci, Potts, Uzell. NAYS: None. Motion carried.

STATE OF THE COMMISSION AND FINANCE REPORT (Attached)

A motion was made by Mel Baher and seconded by Clay Uzell to accept the report of the Executive Director, as given.

AYES: Baher, Grau, Pocci, Potts, Uzell. NAYS: None. Motion carried.

OLD BUSINESS:

Action Items – Updates:

- 1) **Kronos Migration** – System is in place and we are currently in a trial phase. Work in progress.
- 2) **Linear** – Work in progress. Will provide an update at the next meeting.

- 3) **Elevator Sensor** – A decision was made to cancel the strike pads and return to utilizing the stairwells at the front and back of the office.
- 4) **Rent Voucher Disclaimer Clause** – A definitive response will be provided at the next meeting.
- 5) **Employee Overpayments** – Work in progress.
- 6) **Emergency Plan for Files** – Steve is to investigate a fireproof storage option for all files that require a paper copy be retained.
- 7) **CCVSC Chargebacks** – Completed.
- 8) **CCVSC Logo** – Computers have been updated. No more action required.
- 9) **Civically; Social Media Application** – Application was approved and the first post was done last week.
- 10) **Dental Trial Program** – No update. Work in progress.

The county is unable to locate our spare time clock that was to be installed by the back stairwell door. The IT Dept. informed Jon Reiss that they are willing to reprogram nine old refurbished clocks as a replacement, to be available by the first of the year. The Board concurred.

NEW BUSINESS:

A motion was made by Chris Grau and seconded by Frank Pocci to approve Resolution 2018-12 providing for the purchase of five (5) wall military service branch emblems from the VFW Store, to be displayed in the CCVSC Boardroom, expenses not to exceed \$1,800.00.

Under discussion, it was agreed that the emblems need to be a minimum of eighteen inches in diameter. The motion was tabled in order to gather additional information.

Two sets of magnetic logos will be ordered for personal vehicles of the Commissioners.

GOOD OF THE ORDER:

The VFW District 7 C of A Conference was held on Sunday, August 12, 2018, in Parma, Ohio. Clay Uzell used the opportunity to pass out the new CCVSC Mobile App cards, "Cuyahoga Vets."

Chris Grau confirmed the Board's fall outreach meeting for Wednesday, October 17, 2018. The meeting will take place at the Don Umerley Civic Center, 21012 Hilliard Blvd., Rocky River, Ohio at 7:00 p.m.

EXECUTIVE SESSION:

A motion was made by Mel Baher and seconded by Clay Uzell to go into Executive Session to discuss employee compensation.

AYES: Baher, Grau, Pocci, Potts, Uzell. NAYS: None. Motion carried. (11:00 a.m.)

The Board came out of Executive Session and returned to the regular order of business at 11:31 a.m.

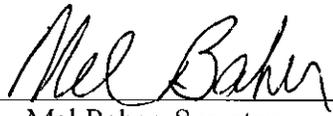
In Executive Session, the Board discussed employee compensation and instructed the Executive Director on how to proceed.

With no further business, a motion was made by Clay Uzell and seconded Chris Grau to adjourn the meeting at 11:32 a.m.

AYES: Baher, Grau, Pocci, Potts, Uzell. NAYS: None. Motion carried.



Bob Potts, President



Mel Baher, Secretary

CONTACT INFORMATION

Requests for Financial Assistance/
Filing claims with the Dept. of

Veterans' Affairs/Memorial Affairs:
Social Work Dept.:

Executive Director:

Commissioners:

Melinda Halliburton, Service Office Mgr. (216-698-2639)

Terry Walker, Social Worker/Case Mgmt.) (216-698-2379)

Jon Reiss (216-698-2611)

Lorri Slivka, Secretary to the Board (216-698-2646)

CUYAHOGA COUNTY VETERANS SERVICE COMMISSION

JULY 2018

State of the Commission and Finance Report



Submitted By:

Jon Reiss

Executive Director

August 15, 2018



Frank Pocci
Commissioner
AMVETS



Bob Potts
President
VVA



Clayton E. Uzell
Vice-President
VFW



Christopher Grau
Commissioner
DAV



Mel Baher
Secretary
American Legion

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CONTACT INFORMATION

Cuyahoga County Veterans Service Commission

1849 Prospect Ave. Suite 150

Tel 216-698-2600

Fax 216-268-2652

Email vsccmail@cuyahogacounty.us

www.CuyahogaVets.org

STATE OF COMMISSION AND FINANCE REPORT (JULY)

Executive Report

DIRECTOR'S OUTREACH

- Met with Anson from ESPN
- Attended VEAC Community Partner Sub-Committee meetings
- Spoke at the Grand Opening of Royalton Woods
- Attended CVEB Task Force conference call
- Met with Buck Bramlish and John Warrix from Franklin County
- Met with Melissa Reichard and Chris Torok from Advance Ohio
- Attended the mid-year budget meeting
- Attended the CVEB Task Force Meeting in Washington DC
- Met with Neal Hodgeman from WKYC TV

OUTREACH TEAM

- Liberty Rocks – Q104
- Entercom Listener Loyalty Free Lunch
- Camp Ravenna – Briefing
- Emerald Necklace Road Rally
- Summer Meltdown – Lakewood
- Goodwill Job Fair
- Hilltop Village Nursing Home
- Resource Fair at the Dom
- OSHIP Brief – Strongsville Rec Center

UPCOMING EVENTS

- Representative Renacci Veterans Benefit Fair
- Veterans Family Fair – USS Cod
- County Fair
- VEAC
- Veterans Picnic – Berea
- Federal Building Benefit Fair

NEW CLIENT REPORT

- Total New Clients for July 2018: 324 (YTD: 2,073)
- Financial Assistance New Clients for July 2018: 36 (Equal to 36 in 2017)
33 approved, 0 at Level III, 0 partial, 1 denied, 2 incomplete
- Financial Assistance New Clients Year-to-Date: 212 (Down from 272 in 2017)

CUSTOMER SATISFACTION SURVEYS

There were 15 surveys completed; 15 positive and 0 negative.

- Complimentary letter about services received by Charlene Amos

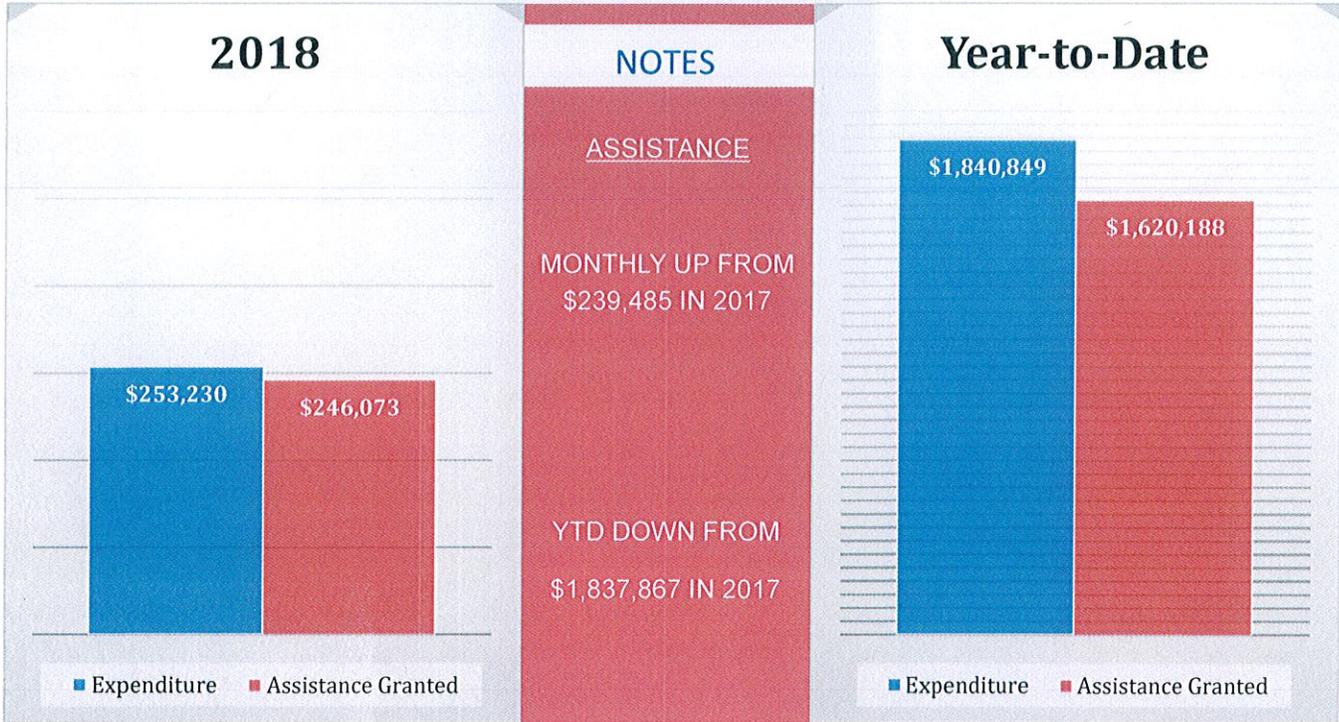
REOCCURRING OUTREACH

- LIBRARY OUTREACH
 - South Euclid Library
1st Week of each month
M-W 9am to 3pm
 - North Royalton Library
2nd Week of each month
M-W 9am to 3pm
 - Mayfield Library
3rd Week of each month
M-W 9am to 3pm
 - Fairview Park Library
4th Week of each month
M-W 9am to 3pm
- HOMELESS OUTREACH
 - Stella Maris
 - VOA
 - 2100 Lakeside
- OMJ ORIENTATION
- COUNTY JAIL VETS POD
- NEOCH

STATE OF COMMISSION AND FINANCE REPORT (JULY)

Financial Summary

Below are selected reports from the CCVSC Finance Department.



Client Assistance includes: Financial Assistance for Medical, Food, Mortgage, Rent, Utilities, Infant Layette, Personal Hygiene, Shoes, and Clothing

Expense Analysis

	Total Budget	YTD Expenditure	Remaining Expenditures	2018 Projection	Budget Variance
Salaries	1,775,260	1,004,419	745,841	1,750,260	25,000
Fringe Benefits	727,230	456,658	260,949	717,607	9,623
Commodities	29,258	14,395	11,591	25,986	3,272
Contract Svcs	404,123	129,706	128,850	258,556	145,567
Controlled Exp.	149,536	73,406	151,831	225,237	(75,701)
Client Svsc	3,548,680	1,840,849	1,413,360	3,254,209	294,471
Other Exp	395,697	215,506	167,782	383,288	12,409
Capital Outlay	13,414	2,352	7,502	9,854	3,560
Total	7,043,198	3,737,291	2,887,706	6,624,997	418,201

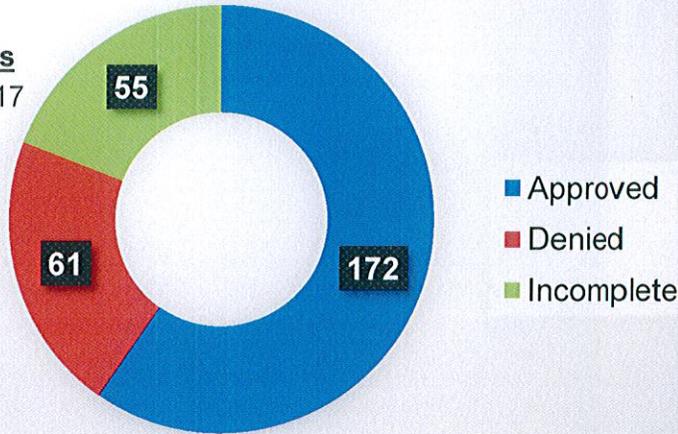
STATE OF COMMISSION AND FINANCE REPORT (JULY)

Financial Assistance Department

FINANCIAL ASSISTANCE ACTIVITY REPORT

Monthly Application Outcome

288 Applications
Up 3.6% from 2017

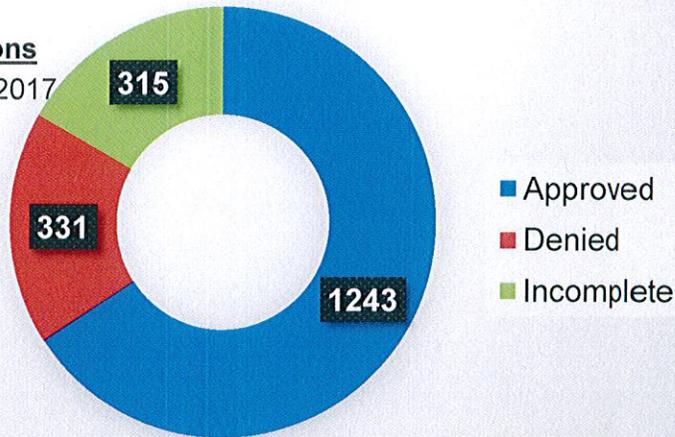


APPEALS

- Appeals Officer
Total: 47 (288)
Approved: 23 (93)
Partial: 3 (17)
Denied: 16 (155)
Incomplete: 5 (23)

YTD Application Outcome

1890 Applications
Down 6.0% from 2017



- Board Appeals
Total: 11 (86)
Approved: 4 (35)
Partial: 1 (2)
Denied: 5 (46)
Incomplete: 0 (0)
Other: 1 (3)

* Current Month (year-to-date)

NOTES

- Application Approval Rate: 70.5% (includes levels I, II, and III)
- Completed Application Approval Rate: 87.1% (includes levels I, II, and III)

STATE OF COMMISSION AND FINANCE REPORT (JULY)

Transportation / Memorial Affairs / Social Work

MEDICAL AND OTHER TRANSPORTATION

DESCRIPTION	MONTH	YEAR-TO-DATE
Medical Bus Tickets	\$15,859.50	\$107,995.50
Other	\$99.00	\$1,171.5
Total	\$15,958.50	\$109,167.00
Applicants	604	4,334

MEDICAL AND DENTAL PROGRAMS

DESCRIPTION	MONTH	YEAR-TO-DATE
Dental	\$1,707.00	\$18,417.00
Vision	\$935.00	\$4,634.00
Hearing Aids	\$0	\$0
Total	\$2,642.00	\$23,051.00

INDIGENT BURIALS

DESCRIPTION	MONTH	YEAR-TO-DATE
Total (#)	10	43
Total (\$)	\$9,985.00	\$41,586.53

STATE OF COMMISSION AND FINANCE REPORT (JULY)

SOCIAL WORK ACTIVITY

DESCRIPTION	MONTH	YEAR-TO-DATE
Seen	110	1019
Not Seen	49	387
Offline	5	66
Total	164	1451
Consultation	32	290
Follow-ups	78	691
Ohio Veterans Home Tours	0	3

SOCIAL WORK REFERRALS

DESCRIPTION	MONTH	YEAR-TO-DATE
VA Medical	0	4
Employment	2	4
Debt Counseling	0	2
Other	3	19

FINANCIAL WORKSHOP

DATE	SCHEDULED	ATTENDED	RESCHEDULED	NO-SHOW	LEFT
7/5/2018	15	10	0	5	0
7/19/2018	15	13	1	1	0
7/26/2018	15	11	2	1	1
TOTAL	45	34	3	7	1
YTD	303	182	22	97	2

NUTRITION WORKSHOP

DATE	SCHEDULED	ATTENDED	RESCHEDULED	NO-SHOW	LEFT
7/9/2018	36	17	3	16	0
7/16/2018	29	20	0	9	0
7/23/2018	22	17	1	4	0
TOTAL	87	54	4	29	0
YTD	877	641	68	167	1

STATE OF COMMISSION AND FINANCE REPORT (JULY)

Service Department

	Compensation	Pension	DIC	Follow-up	Medical	POA	Misc. Coord.	DD214	Headstone (New and Replacement)	PMC	Other
Wade Park	55	11	3	309	10	62	254	48	1	1	137
Parma	45	8	1	325	8	61	184	14	-	2	136
Main Office	30	22	2	111	15	52	182	172	33	21	131
Fed. Bldg.	-	-	-	-	-	-	-	-	-	-	-
CRRC	-	-	-	-	-	-	-	-	-	-	-
Mobile Benefits Team	2	1	-	9	2	3	9	1	-	-	4
Total (Month)	132	42	6	754	35	178	629	235	34	24	408
Total (YTD)	851	215	42	4150	161	1082	3866	604	104	86	2372