



American Legion
MEL BAHER
COMMISSIONER



American Veterans
FRANK POCCI
COMMISSIONER



Disabled American Veterans
CHRISTOPHER GRAU
COMMISSIONER



Veterans of Foreign Wars
CLAYTON E. UZELL
COMMISSIONER



Vietnam Veterans of America
BOB POTTS
COMMISSIONER

JON REISS
EXECUTIVE DIRECTOR

Cuyahoga County Veterans Service Commission

Ph: 216.698.2600 • Fax: 216.698.2650
Email: vscmail@cuyahogacounty.us
1849 Prospect Avenue • Suite 150 • Cleveland, OH 44115

MINUTES

DATE/TIME: April 17, 2019 7:00 p.m.

LOCATION: VFW Post 1056
580 East 200th Street
Euclid, Ohio

PRESENT: Clayton E. Uzell, President
Mel Baher, Vice President
Christopher Grau, Secretary
Frank Pocci, Commissioner
Bob Potts, Commissioner
Jon Reiss, Executive Director
Mary Kitko, Executive Secretary
Larry Amato, Administrative Coordinator
Albert Mitchell, Veterans Service Officer
Adam Sandor, Outreach Coordinator

EXCUSED: Brian Gutkoski, Asst. County Prosecutor

VISITORS: None.

PURPOSE: GENERAL MONTHLY MEETING

The meeting was called to order by President Clay Uzell followed by the Pledge of Allegiance.

A motion was made by Mel Baher and seconded by Frank Pocci to dispense with the reading of the Consent Agenda and to accept the agenda with the necessary corrections and/or additions. (All Commissioners have a copy of the minutes.)

AYES: Baher, Grau, Pocci, Potts, Uzell. NAYS: None. Motion carried.

STATE OF THE COMMISSION AND FINANCE REPORT (Attached)

A motion was made by Bob Potts and seconded by Chris Grau to accept the report of the Executive Director, as given.

AYES: Baher, Grau, Pocci, Potts, Uzell. NAYS: None. Motion carried.

OLD BUSINESS:

None.

NEW BUSINESS:

Jon Reiss presented an Overtime memo. Due to unforeseen staff shortages the CCVSC will offer overtime pay (monetary, at time and a half) for outreach events. Employees will no longer modify their schedule.

Mel Baher asked that an impact study be done after two months to monitor overtime to make sure the CCVSC stays under budget.

GOOD OF THE ORDER:

Jon Reiss thanked the Post for hosting the meeting and gave an overview of the work done at the CCVSC to include VA claims work, financial assistance, memorial affairs, workshops, etc.

Bill Sink, from the Advisory Committee of the USS Cod, spoke about upcoming events. On July 13th the USS Cod Submarine Memorial will re-enact the 1945 rescue of the crew of a Dutch submarine during World War II. It is also the weekend the tall ships come in.

July 20th is the 60th Anniversary of the Cod being docked in Cleveland. The Cod will host a celebration.

And, in August or September (date to be determined), the USS Cod will host a veterans event for veterans organizations.

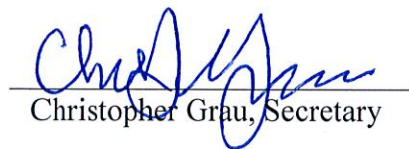
EXECUTIVE SESSION:

None.

With no further business, a motion was made by Mel Baher and seconded by Bob Potts to adjourn the meeting at 7:56 p.m.

AYES: Baher, Poggi, Potts, Grau, Uzell. NAYS: None. Motion carried.


Clayton Uzell, President


Christopher Grau, Secretary

CONTACT INFORMATION

Requests for Financial Assistance/
Filing claims with the Dept. of
Veterans' Affairs/Memorial Affairs:

Charlene Amos, Service Office Mgr. (216-698-3831)
Melinda Halliburton, Service Office Mgr. (216-698-2639)
OPEN (216-698-2391)
Terry Walker, Social Worker/Case Mgmt.) (216-698-2379)
Jon Reiss (216-698-2611)
Lorri Slivka, Secretary to the Board (216-698-2646)

Finance Dept.:
Social Work Dept.:
Executive Director:
Commissioners:

CUYAHOGA COUNTY VETERANS SERVICE COMMISSION

MARCH 2019

State of the Commission and Finance Report



Submitted By:
Jon Reiss
Executive Director
April 17, 2019



Frank Pocci
Commissioner
AMVETS



Bob Potts
Commissioner
VVA



Clayton E. Uzell
President
VFW



Christopher Grau
Secretary
DAV



Mel Baher
Vice President
American Legion

TABLE OF CONTENTS

Contents

| | |
|--|---|
| Executive Report _____ | 2 |
| Financial Summary _____ | 3 |
| Financial Assistance Department _____ | 4 |
| Transportation / Memorial Affairs / Social Work _____ | 5 |
| Service Department _____ | 7 |

CONTACT INFORMATION

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www.CuyahogaVets.org

Executive Report

DIRECTOR'S OUTREACH

- VSO Round table discussion
- AWF Radio Interview
- ATP Meeting
- CSU Veteran Support Group
- Hero's with Hearing Loss
- North East Ohio Veterans Task Force
- ODVS Visit, Director Ashenhurst
- NEOVCTF Follow up meeting
- Cuyahoga County Veterans Services
- Veteran Master List
- Cuyahoga County JFS

OUTREACH TEAM

- Tri-C Student Services
- Veteran Justice Outreach
- CSU Planning meeting
- New Patient Planning- VA Medical Center
- Veteran Appreciation meeting- Berea, OH
- CMOH Allen Lynch Assembly
- OMJ Material Drop-off
- Willoughby VA Center- Informational
- Tri-C Corporate Campus West- Benefit Counseling
- VERG Meeting
- Run with 1 RWB
- Community Partner meeting - ODJFS

UPCOMING EVENTS

- Breaking down Barriers Hiring Fair
- RISFAC Twinsburg
- Rally for the Troops
- NEO Stakeholders day

NEW CLIENT REPORT

- Total New Clients for March 2019: 254 (YTD: 931)
- Financial Assistance New Clients for March, 2019: 42 (Up from 32 in 2018) 31 approved, 0 partial, 1 denied, 10 incomplete.
- Financial Assistance New Clients Year-to-Date: 202 (Up from 84 in 2018)
- Social Media: VSC Social Media presence increased 8% this month from 778 to 802 "Followers".

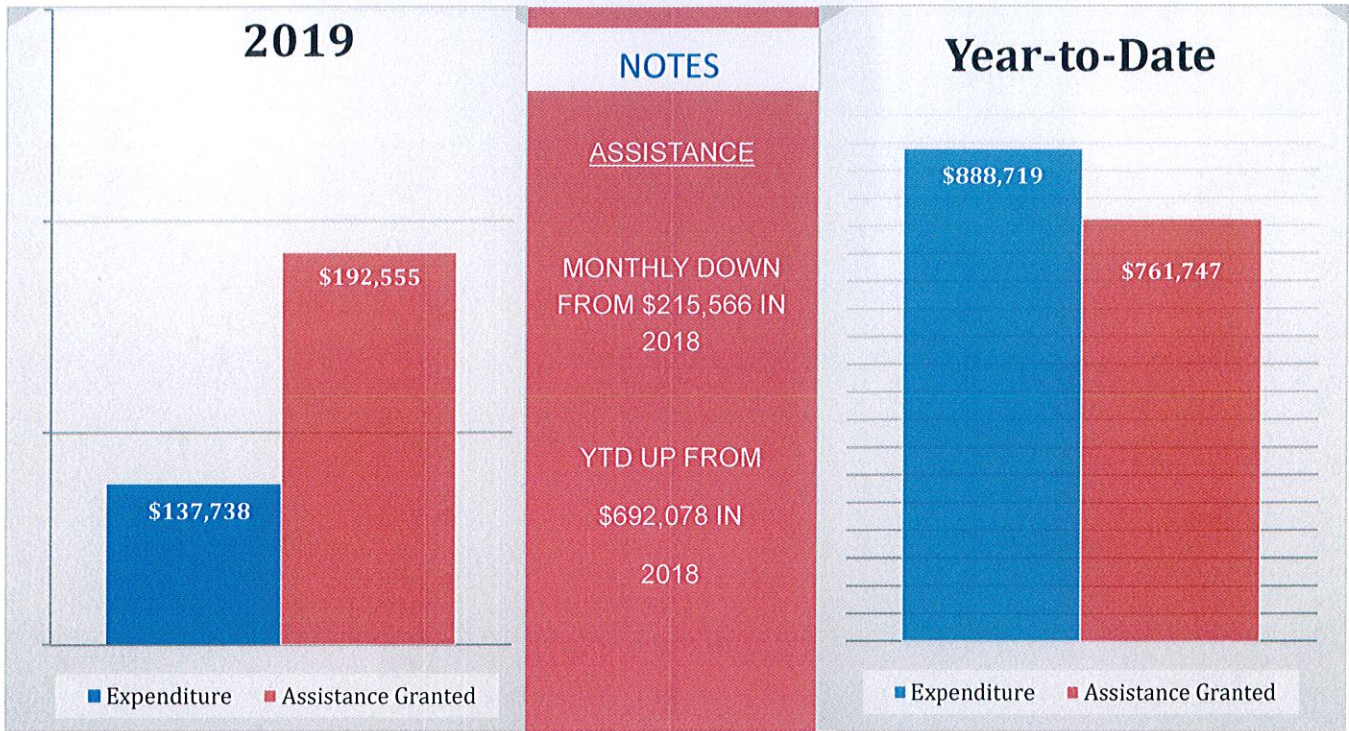
Customer satisfaction Surveys: There were three survey's completed this month, the cards reflected a positive customer service experience.

REOCCURRING OUTREACH

- HOMELESS OUTREACH
 - Stella Maris
 - VOA
 - 2100 Lakeside
- OMJ ORIENTATION
- COUNTY JAIL VETS POD
- NEOCH

Financial Summary

Below are selected reports from the CCVSC Finance Department.



Client Assistance includes: Financial Assistance for Medical, Food, Mortgage, Rent, Utilities, Infant Layette, Personal Hygiene, Shoes, and Clothing

| Expense Analysis | | | | |
|------------------------|--------------|-----------|-----------------|-----------------|
| | Total Budget | Revisions | 2019 Projection | Budget Variance |
| Salaries | 1,775,260 | (62,610) | 1,662,136 | 50,514 |
| Fringe Benefits | 746,455 | (68,868) | 668,246 | 9,341 |
| Commodities | 29,258 | 3,481 | 31,000 | 1,739 |
| Contract Svcs | 404,094 | 2,000 | 295,000 | 111,094 |
| Controlled Exp. | 149,536 | 221,054 | 370,590 | 0 |
| Client Svcs | 3,529,455 | (51,529) | 3,300,000 | 177,926 |
| Other Exp | 399,912 | 30,273 | 370,000 | 60,185 |
| Capital Outlay | 10,000 | 30,000 | 40,000 | 0 |
| Total | 7,043,970 | 103,801 | 6,736,972 | 410,799 |

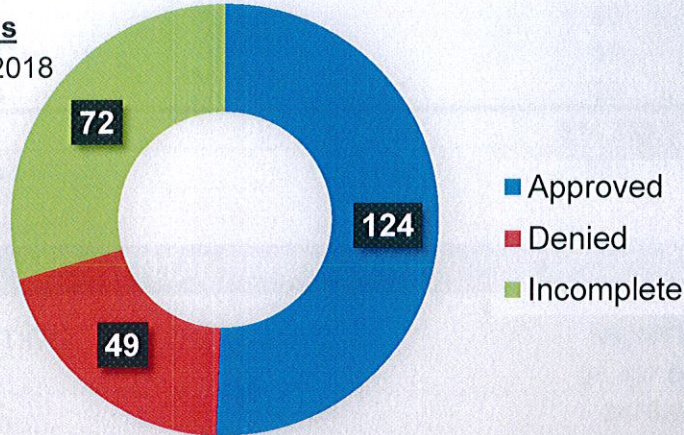
Financial Assistance Department

FINANCIAL ASSISTANCE ACTIVITY REPORT

Monthly Application Outcome

245 Applications

Down 8.97% from 2018



APPEALS

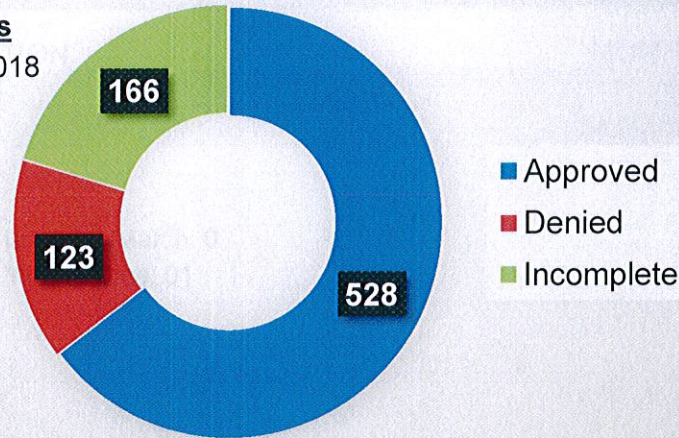
- Appeals Officer
 - Total: 29 (59)
 - Approved: 6 (17)
 - Partial: 3 (5)
 - Denied: 19 (35)
 - Incomplete: 1 (2)

- Board Appeals
 - Total: 12 (29)
 - Approved: 5 (8)
 - Partial: 0 (2)
 - Denied: 7 (18)
 - Incomplete: 0 (0)
 - Other: 0 (1)

YTD Application Outcome

817 Applications

Down 5.7% from 2018



NOTES

- Application Approval Rate: 56.3% (includes levels I, II, and III)
- Completed Application Approval Rate: 79.8% (includes levels I, II, and III)

SOCIAL WORK ACTIVITY

| DESCRIPTION | MONTH | YEAR-TO-DATE |
|--------------------------|-----------|--------------|
| Seen | 18 | 75 |
| Not Seen | 01 | 05 |
| Offline | 14 | 42 |
| Total | 33 | 122 |
| Consultation | 05 | 28 |
| Follow-ups | 13 | 68 |
| Ohio Veterans Home Tours | 00 | 02 |

SOCIAL WORK REFERRALS

| DESCRIPTION | MONTH | YEAR-TO-DATE |
|-----------------|-------|--------------|
| VA Medical | 01 | 01 |
| Employment | 00 | 03 |
| Debt Counseling | 01 | 01 |
| Other | 05 | 19 |

FINANCIAL WORKSHOP

| DATE | SCHEDULED | ATTENDED | RESCHEDULED | NO-SHOW | LEFT |
|--------------|------------|-----------|-------------|-----------|----------|
| 03/07/2019 | 12 | 07 | 01 | 04 | 0 |
| 03/21/2019 | 08 | 04 | 01 | 03 | 0 |
| 03/28/2019 | 05 | 01 | 01 | 03 | 0 |
| TOTAL | 25 | 12 | 03 | 10 | 0 |
| YTD | 108 | 55 | 07 | 46 | 0 |

NUTRITION WORKSHOP

| DATE | SCHEDULED | ATTENDED | RESCHEDULED | NO-SHOW | LEFT |
|--------------|------------|------------|-------------|-----------|-----------|
| 03/04/2019 | 32 | 20 | 01 | 11 | 0 |
| 03/11/2019 | 28 | 21 | 01 | 06 | 0 |
| 03/18/2019 | 30 | 21 | 02 | 07 | 0 |
| TOTAL | 90 | 62 | 04 | 24 | 0 |
| YTD | 265 | 170 | 12 | 81 | 02 |

JOB CLUB

| DATE | SCHEDULED | ATTENDED | RESCHEDULED | NO-SHOW | LEFT |
|--------------|-----------|-----------|-------------|-----------|----------|
| 03/12/2019 | 10 | 03 | 0 | 07 | 0 |
| 03/26/2019 | 11 | 05 | 0 | 06 | 0 |
| Total | 21 | 08 | 0 | 13 | 0 |
| YTD | 44 | 18 | 01 | 25 | 0 |

Service Department

| | Compensation | Pension | DIC | Follow-up | Medical | POA | Misc. Corr. | DD214 | Headstone (New and Replacement) | PMC | Other |
|----------------------|--------------|-----------|-----------|-------------|-----------|------------|-------------|------------|---------------------------------|-----------|-------------|
| Wade Park | 33 | 11 | - | 248 | 1 | 37 | 200 | 39 | - | - | 85 |
| Parma | 48 | 11 | - | 100 | 13 | 56 | 55 | 18 | - | - | 166 |
| Main Office | 22 | 10 | 2 | 125 | 2 | 29 | 188 | 87 | 3 | 14 | 80 |
| CRRC | - | - | - | 4 | - | 2 | - | 1 | - | - | 3 |
| Mobile Benefits Team | - | - | - | 3 | - | - | 3 | 1 | - | - | - |
| Total (Month) | 103 | 32 | 2 | 476 | 14 | 124 | 446 | 146 | 3 | 14 | 334 |
| Total (YTD) | 329 | 80 | 10 | 1557 | 62 | 322 | 1377 | 628 | 16 | 41 | 1130 |